



PVS 360 PORTAL GUIDE



PHOTOVOLTAIC SOLAR

www.photovoltaicsolar.in



PVS 360

The main idea behind launching PVS 360 portal is to completely change service dynamics. Its one-of-a-kind comprehensive service portal which completely elevates customer service experience. It is a result of years of brainstorming within the organization and consultation with customers at various levels. It drastically improves on service efficiency and transparency. PVS 360 portal is a versatile and dynamic CRM that helps individual customers to get all the information at one place.

All in all, it will set an benchmark in the solar industry and would reiterate the fact that we are not just any other company but one who actually believes in providing service so that we can bring smile back on our customer's face.

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---End of Section---

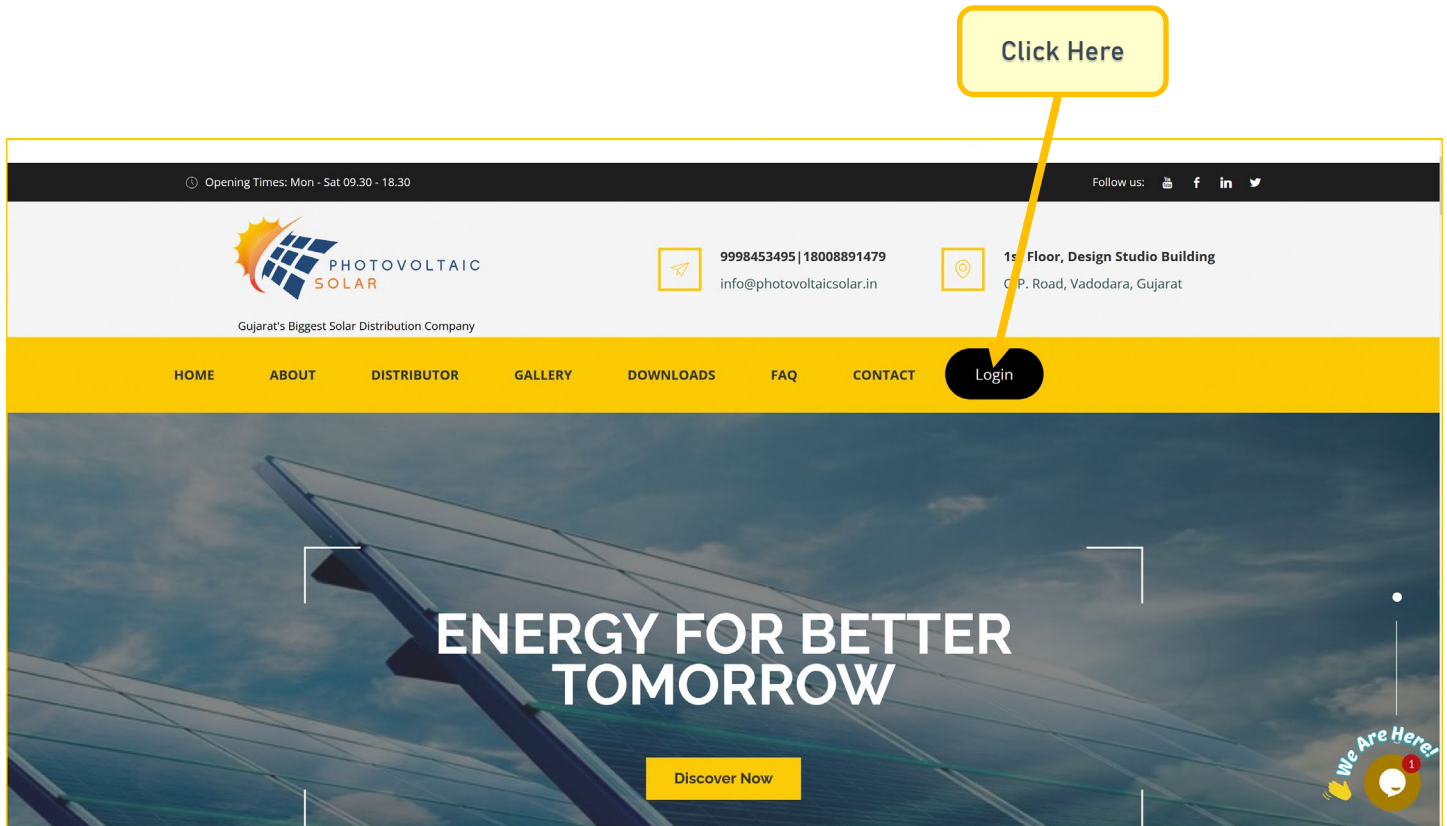
1. CONSUMER REGISTRATION PROCESS

1.1. REGISTRATION FOR NEW CUSTOMER

New Customer shall mandatorily register themselves to “PVS 360” Portal by clicking on the link

<https://www.photovoltailsolar.in/>.

Step 1. Open www.photovoltailsolar.in in browser



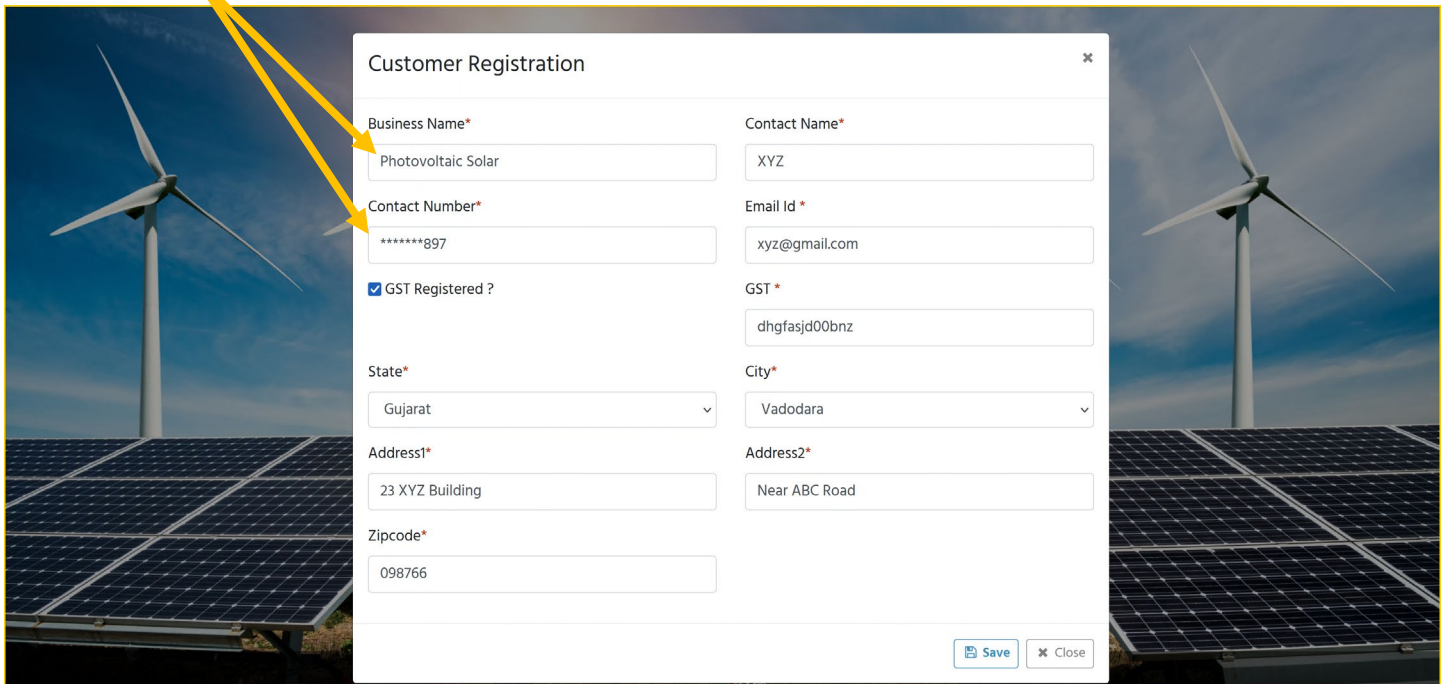
Step 2. Click on “Register” button to register your company (For New Customers)



Click Here

Step 3. Fill in the required information

Enter Business Name,
Contact Number & Other
mandatory Fields



The form is titled "Customer Registration" and contains the following fields and options:

Field	Value
Business Name*	Photovoltaic Solar
Contact Name*	XYZ
Contact Number*	*****897
Email Id *	xyz@gmail.com
☒ GST Registered ?	
GST *	dhgfasjd00bnz
State*	Gujarat
City*	Vadodara
Address1*	23 XYZ Building
Address2*	Near ABC Road
Zipcode*	098766

Buttons: Save, Close

2.LOGIN PROCESS

2.1. FOR NEW CUSTOMER

After Registration, the details mentioned in registration form will be verified.

Post verification, "Username" and "One Time Password" shall be generated and the same would be shared with the customers separately.

2.2. FOR EXSTING CUSTOMER

For Existing customers, the "Username" and "One Time Password" will be shared with the concerned person of the company.



Enter "Username" and
"One Time Password"

2.3. CHANGE PASSWORD

Once the Username and password is entered, change password window will appear.

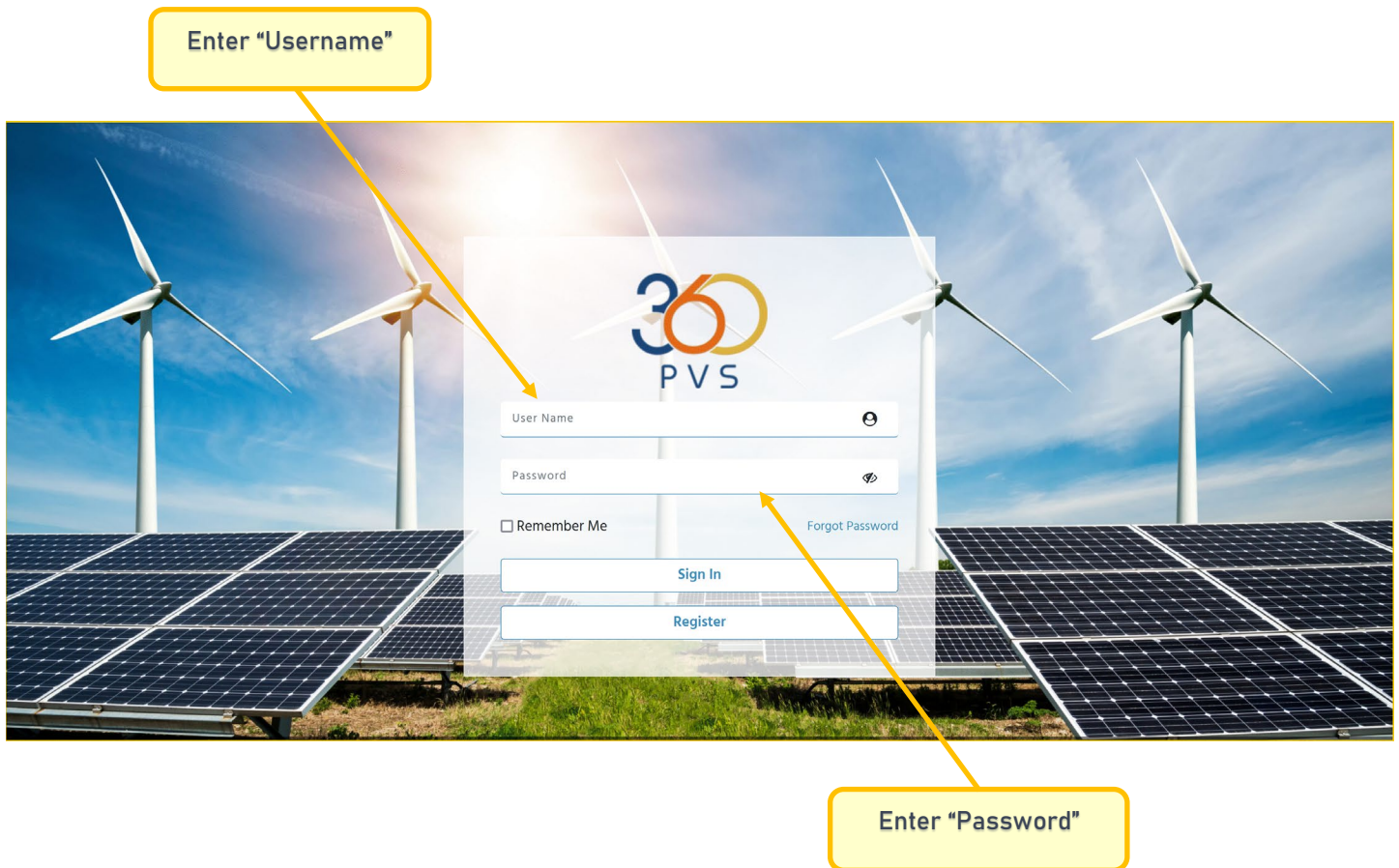


The screenshot shows a web application interface for changing a password. The background is a photograph of a solar farm with rows of solar panels in the foreground and several wind turbines in the distance under a clear blue sky. Overlaid on this is a white rectangular form with the 360 PVS logo at the top center. The logo consists of the number '360' in blue and orange, with 'PVS' in blue below it. The form contains three input fields: 'Old Password', 'New Password (Sample@Erp1)', and 'Confirm Password (Sample@Erp1)'. Below the input fields are two buttons: 'Back' on the left and 'Change Password' on the right. A yellow arrow points from the 'Change Password' button down to a yellow callout box.

Enter Old Password and set a New Password.
New Password must consist of an Uppercase,
Lowercase, Special Character, and a Number.
It should be a minimum of 8 Characters

2.4. LOGIN FOR NEW/EXISTING CUSTOMER

Enter "Username"



The image shows a login form for 360 PVS overlaid on a background of wind turbines and solar panels. The form includes a logo at the top, followed by a 'User Name' input field with an eye icon, a 'Password' input field with an eye icon, a 'Remember Me' checkbox, a 'Forgot Password' link, and 'Sign In' and 'Register' buttons. Two yellow callout boxes with arrows point to the 'User Name' and 'Password' fields, with labels 'Enter "Username"' and 'Enter "Password"' respectively.

360 PVS

User Name

Password

☐ Remember Me [Forgot Password](#)

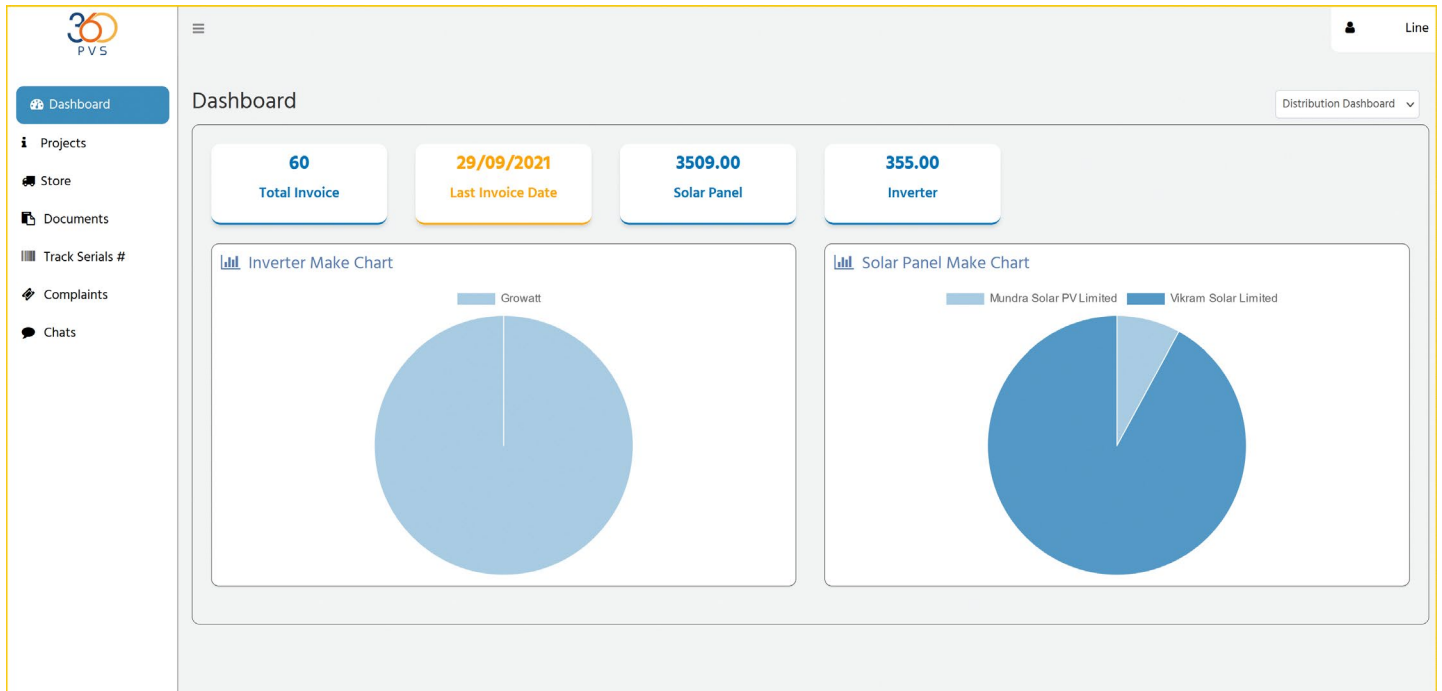
[Sign In](#)

[Register](#)

Enter "Password"

3. DASHBOARD

Upon login, the Dashboard will be displayed.

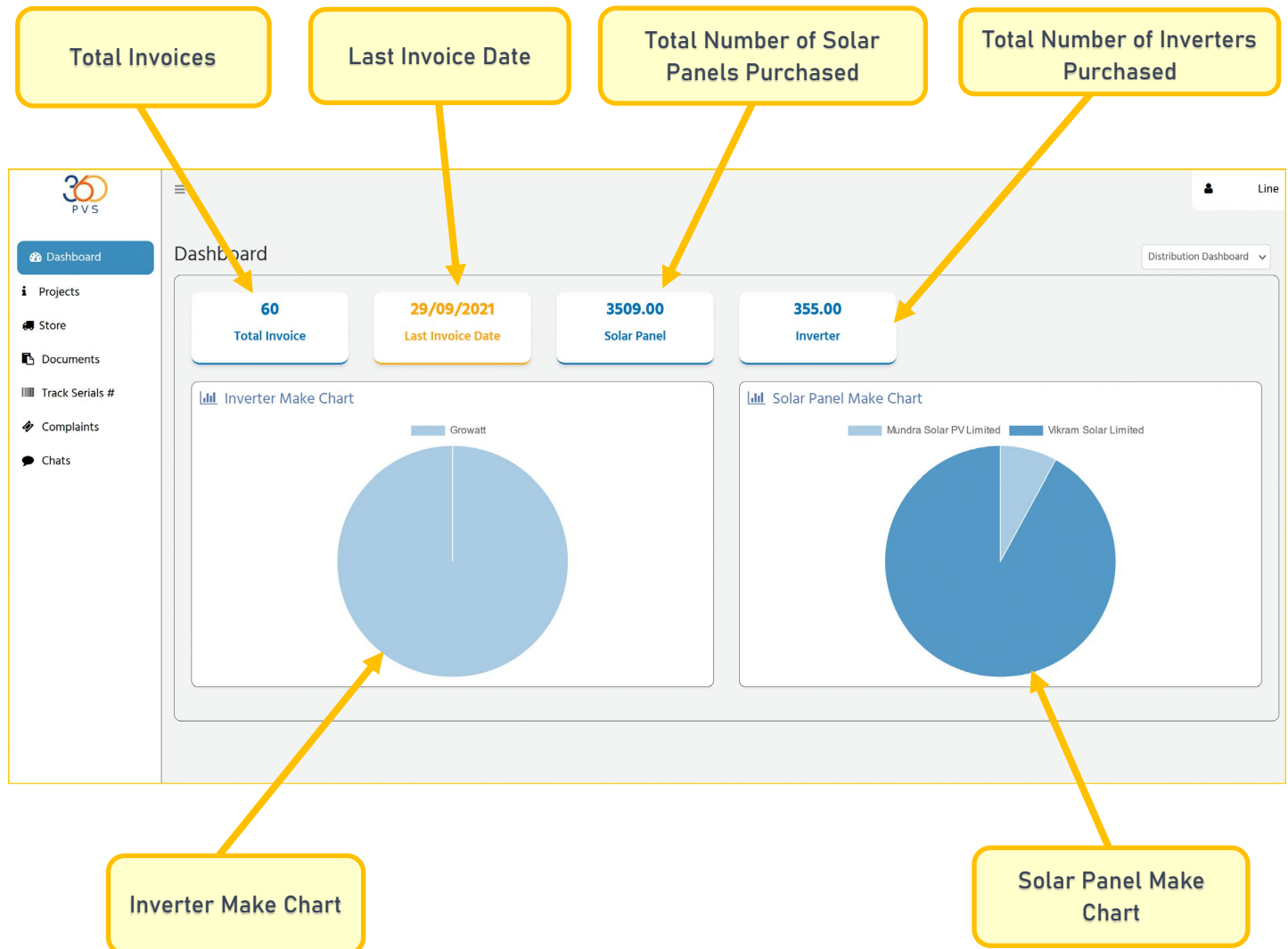


The below mentioned tabs will appear on the Dashboard.

- Projects
- Store
- Documents
- Track Serials #
- Complaints
- Chats, etc.

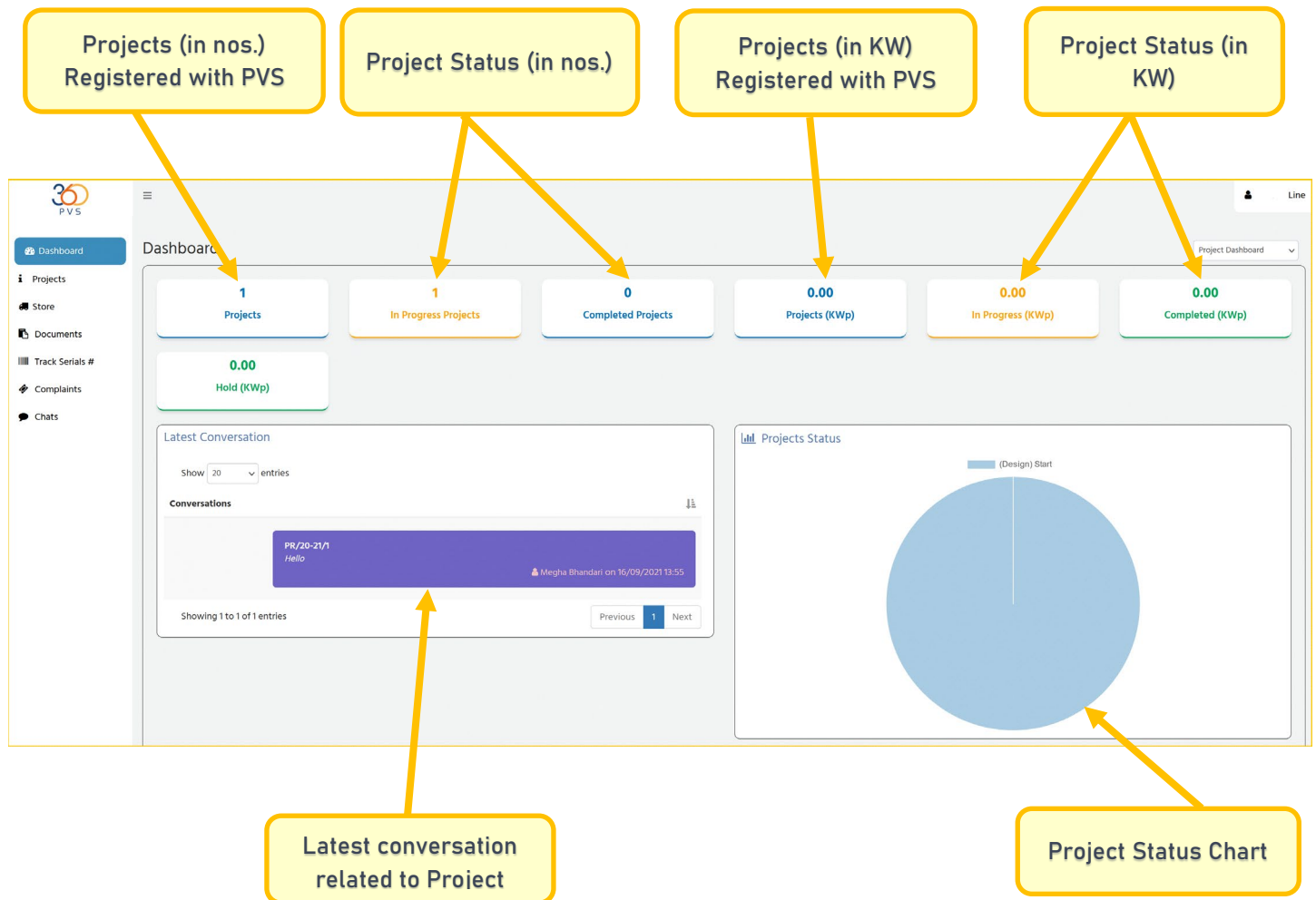
3.1. DISTRIBUTION DASHBOARD

By selecting the Distribution Dashboard option one can go through the details such as Total Invoice, Total quantity of purchased Solar Panel/Inverter etc.



3.2. PROJECT DASHBOARD

By selecting the Project Dashboard option one can go through the details such as Projects, In-Progress projects, Project (Kwp), project related conversations, status etc.



4. PROJECTS

In this section, one can see all the design projects.

The screenshot displays the 'Project' management interface of the PVS system. On the left, a sidebar contains navigation links: Dashboard, Projects (highlighted), Store, Documents, Track Serials #, Complaints, and Chats. The main content area shows a list of projects. The first project entry is for 'PR/20-21/1', a 'Shopping Center' project with the title 'DE-Design - Solar Rooftop- Qty: 21120 KW'. The project status is 'Industrial/Commercial | (Design) Start'. An 'ACTION' button is visible next to the project, with a date of '16/08/2020'. Annotations with yellow callout boxes point to specific elements: 'Project Number' points to the project ID 'PR/20-21/1'; 'Click on "Action" button. From the drop-down menu, click on "Edit"' points to the 'ACTION' button; and 'Status of Project' points to the status text '(Design) Start'. The interface also includes a 'Show 10 entries' dropdown, a 'Showing 1 to 1 of 1 entries' message, and pagination controls (Previous, 1, Next).

Project Number

Click on "Action" button. From the drop-down menu, click on "Edit"

Status of Project

4.1. BASIC INFORMATION

Under basic information tab one can see all the basic information.

The screenshot displays the 'Project' management interface in the PVS system. The left sidebar contains navigation links: Dashboard, Projects (active), Store, Documents, Track Serials #, Complaints, and Chats. The main content area is titled 'Project' and includes a 'BACK' button. Below the title, a project summary card shows the ID 'PR/20-21/1', the name 'Line', the type 'Industrial/Commercial', the date '16/08/2020 03:13', and a 'Show Process' link. An address is listed: 'Amardeep Apartment, Nr. Jayratn Building, R. V. Desai Road, Vadodara, Vadodara, Gujarat, India' with an email '@gmail.com'. A 'Design Start' button is also present. A horizontal tab bar below the summary card includes 'Basic Info' (selected), Inventory, Chat, Documents, and Media Gallery. The 'Basic Info' tab contains two sections: 'Order Details' and 'Site Address'. The 'Order Details' section includes fields for Order # (PR/20-21/1), Payment Status (UnPaid), and Project Title (Subhashpark Shopping Center). The 'Site Address' section includes fields for Consignee Name (Shopping Center), Address2, District (Vadodara), Zipcode (098765), Contact Number (*****99), Country (India), Taluka (Vadodara), Address1 (Harni road), State (Gujarat), and City (Vadodara). A 'CHANGE ORDER' button is located at the bottom right of the form.

Order Details	Site Address
Order # PR/20-21/1	Consignee Name Shopping Center
Payment Status UnPaid	Address2
Project Title Subhashpark Shopping Center	District Vadodara
	Zipcode 098765
	Contact Number *****99
	Country India
	Taluka Vadodara
	Address1 Harni road
	State Gujarat
	City Vadodara

After Clicking on "Edit", find all the basic information of that project here

4.2. INVENTORY

Under Inventory tab one can see the entire BOM.

The screenshot displays the PVS Project Management System interface. On the left is a sidebar with navigation options: Dashboard, Projects (highlighted), Store, Documents, Track Serials #, Complaints, and Chats. The main content area is titled 'Project' and shows details for project 'PR/20-21/'. It includes a location 'Nr. Jayratn Building, R. V. Desai Road, Vadodara, Vadodara, Vadodara, @gmail.com', a status 'Industrial/Commercial', a date '16/08/2020 03:13', and a '(Design) Start' button. Below this is a horizontal menu with icons for Basic Info, Inventory (selected), Chat, Documents, and Media Gallery. A table with columns 'Receipt Number', 'Date', 'Status', 'Driver Name', 'BatchNo/SerialNo', and 'Action' is shown, containing the message 'No Inventory Data found'. An orange arrow points from a text box below to the 'No Inventory Data found' message.

Project

PR/20-21/

Industrial/Commercial

16/08/2020 03:13

Nr. Jayratn Building, R. V. Desai
Road, Vadodara, Vadodara, Vadodara,
@gmail.com

(Design) Start

Show Process

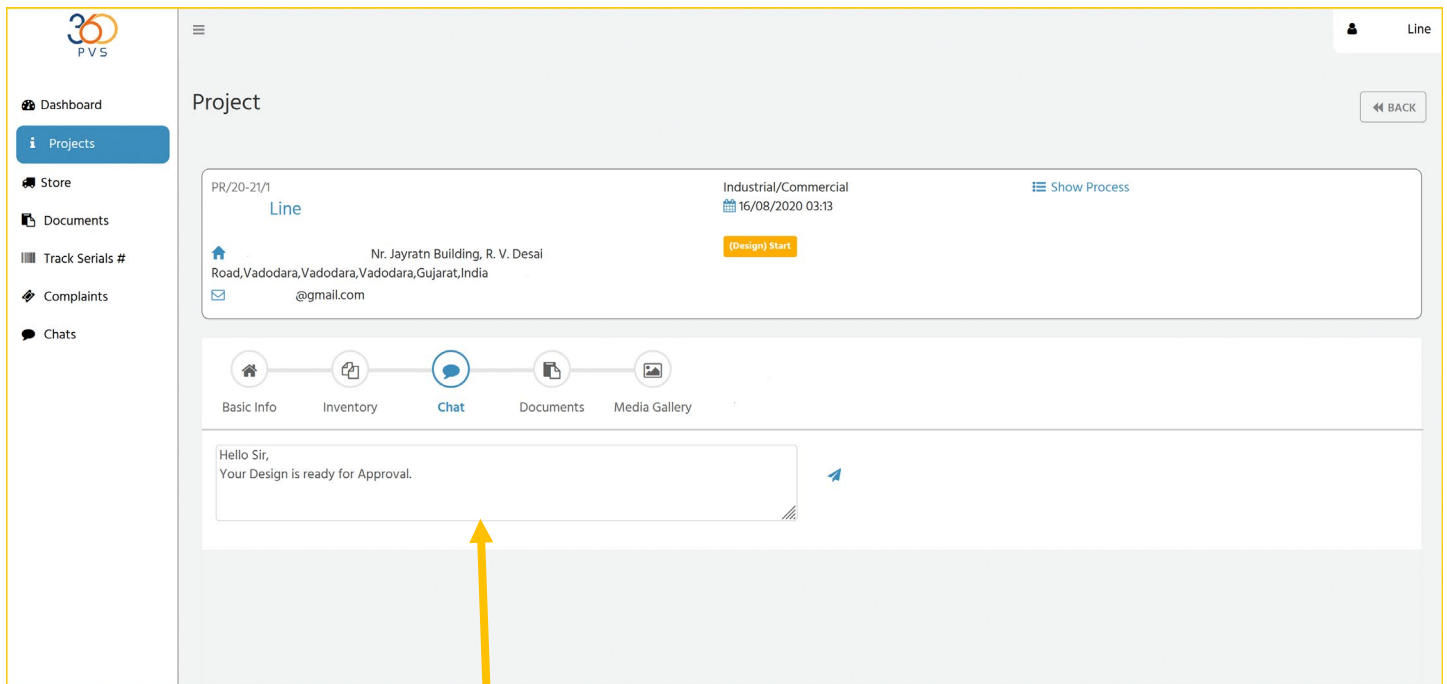
Basic Info Inventory Chat Documents Media Gallery

Receipt Number	Date	Status	Driver Name	BatchNo/SerialNo	Action
No Inventory Data found					

In Inventory one can see their entire BOM & Other details

4.3. CHAT

Under chat tab one can chat related to project with PVS team.



Enter your message here

4.4. DOCUMENTS

Under documents tab one can find relevant documents of project like CEI design, Shadow Analysis etc.

The screenshot shows the 'Project' page in the PVS system. The left sidebar contains navigation links: Dashboard, Projects (highlighted), Store, Documents, Track Serials #, Complaints, and Chats. The main content area is titled 'Project' and includes a 'BACK' button. Below the title, project details are displayed: PR/20-21/1, Line, Industrial/Commercial, 16/08/2020 03:13, and a 'Show Process' link. A '(Design) Start' button is also present. A breadcrumb trail shows: Basic Info, Inventory, Chat, Documents (active), and Media Gallery. A search bar labeled 'Search File/Folder' with 'Q SEARCH' and 'CLEAR' buttons is located above a table of documents. The table has columns: Document Name, Comment, Uploaded By, Status, Approval By, Approval Date, and Delete. The document list includes: Quotation_Techno-Commercial Offer, CEI Design, Shadow Analysis Report, and Miscellaneous. Three yellow callout boxes with arrows provide instructions: 'Click here to download "Documents" in ZIP' points to the checkboxes, 'Find Project related documents here' points to the document list, and 'Direct search option also available' points to the search bar.

Click here to download "Documents" in ZIP

Find Project related documents here

Direct search option also available

4.5. MEDIA & GALLERY

Under Media and Gallery tab, one can upload/access images and videos of the surveyed site.

Project

PR/20-211
Line
Industrial/Commercial
14/05/2020 10:13
Show Photos

Mr. Jayanth Building, B. V. Desai Road, Vadodara, Vadodara, Gujarat, India.
gprasad.com

Basic Info Inventory Chat Documents Media Gallery

Upload Media Upload Extra Media

Media Name	Comment	Upload	File
Site Survey Photo's	Description	Upload	
Site Survey Video's	Description	Upload	
Design Photo's	Description	Upload	
Design Video's	Description	Upload	

Design Photo's
and Video's

Site Survey Photo
and Video's

5. STORE

Under store section, one can go through all the Dispatch & Return consignment details.

Diagram illustrating the Store section interface and its components:

Navigation and Search Options:

- Select Date
- or
- Enter Invoice Number
- or
- Select Category
- By clicking here, Product serial number will appear

Store Section Interface:

The Store section displays a table of consignment details. The table columns are:

- Code
- Warehouse
- SO
- Inv#
- Customer
- Inventory Date
- Receipt No.
- Status
- Action

The table shows multiple entries for Halol Warehouse, all with Status "Dispatch Stock".

Annotations and Actions:

- Click on the designated code to get the details of the consignment
- Click here to get "Challan" details
- Click here to Download product "Serial Number"
- By clicking here, List of documents will appear

5.1. CONSIGNMENT DETAILS

In the store details one can get a complete detail of consignment.

Store details

Warehouse : Halol Warehouse

Dispatch Date : 20/11/2021

Insurance Company :

Delivery Type : Courier

Transporter GSTNo : 27AAACB0446L1ZS

Reference Number :

Remark:

Tracking link :
<https://pvstrackaftership.com>

Invoice Date : 20/11/2021

Invoice Number : PVS/21-22/

Vehicle Number :

Transportation Terms: Prepaid

Freight :

Insurance No. :

Receipt Number : CHA/21-22/

Datasheet/Certificate :
<https://www.photovoltailsolar.in/downloads.php>

Delivery Type : Courier

LR # : 5077202

Driver Name :

Transporter Name : blue dart

Packaging Type :

Sales Order ID :

Downloads : .

Product Category	Product Variant	Quantity	Location
Wifi Dongle	Shine Wifi-X-Wifi Dongle,Make: Growatt	1 NOS	W01
Inverter	MID 25KTL3-X-Inverter,Specification:KW:25, Phase:Three, Inbuilt DCDB:Yes, Inbuilt ACDB:Yes,Make: Growatt	1 NOS	W01

CLOSE

5.2. DELIVERY CHALLAN

Click on “Receipt No.” for challan.

Option 1. Print Challan

Option 2. Download Challan

Preview

1 of 1 Automatic Zoom

Delivery Challan

Photovoltaic Solar
33, Surya Valley, Bakrol Road, Bakrol, Anand - 388315

Order No :
Delivery Challan Number : CHA/21-22/
Date : 29/09/2021
Driver Name :

To, _____
Line _____

Reason :

Sr No	Product Variant	HSNCode	QTY
1	AS.72.335.05.1500 DCR-Solar Panel, Specification: Domestic Cell: Yes, Watt: 335, Type: Polycrystalline, Busbar: 5BB, Series: Encore, Voltage: 1500, Make: Mundra Solar PV Limited	8541	93.00(NOS)

Product Details, HSN Code and Qty

Status Action

Dispatch Stock

Dispatch Stock

Dispatch Stock

Dispatch Stock

Dispatch Stock

Dispatch Stock

Dispatch Stock

Dispatch Stock

Dispatch Stock

Dispatch Stock

Return Stock

5.3. DOWNLOADS

Click on “Download” Icon for documents like FTR, IR, Invoice, Eway bill etc.

Document files

File	Type	Date	Uploaded By	Action
FTR	xlsx	20/11/2021	Elly Gibson	
Inspection Report	pdf	20/11/2021	Elly Gibson	
Invoice	pdf	20/11/2021	Elly Gibson	
Eway Bill	pdf	20/11/2021	Elly Gibson	
IV Curves	pdf	20/11/2021	Elly Gibson	
Warrenty Certificate	pdf	20/11/2021	Elly Gibson	

The background shows a 'Store' section with a table of warehouse items. The 'Action' column for these items also contains download icons. A yellow arrow points from a text box to one of these icons.

Click here to download
dispatch related
documents

5.4. PRODUCT SERIAL NO

Click on “Serial No” Icon for product serial number.

Product Serial No				
Product Category	Product Name	Pallet #	Serial No	Batch No
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108042B0485	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108043B0514	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108042B0320	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108042B0475	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108042B0484	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108042B0281	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108042B0459	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108043B0841	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108043B0839	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108043B0805	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108043B0205	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108043A0569	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108043B0870	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108042B0255	B-72100
Solar Panel	AS.72.335.05.1500 DCR-Solar Panel,Specification:Domestic Cell:Yes, Watt:335, Type:Polycrystalline, Busbar:5BB, Series:Encore, Voltage:1500,Make: Mundra Solar PV Limited		AS2108043B0253	B-72100

Product details

Easily check serial number
here without downloading file

6.DOCUMENTS

Under “Documents” section one can find general documents related to company.

The screenshot shows the 'Documents' section of the 360 PVS application. On the left is a sidebar with navigation links: Dashboard, Projects, Store, Documents (highlighted), Track Serials #, Complaints, and Chats. The main area is titled 'Document' and contains a search bar with 'Search File/Folder' text, a 'SEARCH' button, and a 'CLEAR' button. Below the search bar is a table with the following columns: Document Name, Comment, Uploaded By, Status, Approval By, Approval Date, and Delete. The table lists three documents: 'TCS_TDS Declaration.pdf' (Status: Approved), 'Agreement.pdf', and 'GST Certificate.pdf'. Each document row has a checkbox in the 'Delete' column and a comment icon in the 'Comment' column. Two yellow arrows point from callout boxes below to the 'GST Certificate.pdf' row: one to the checkbox and one to the comment icon.

	Document Name	Comment	Uploaded By	Status	Approval By	Approval Date	Delete
☐	TCS_TDS Declaration.pdf		Megha Bhandari	Approved	Megha Bhandari	24/11/2021	
☐	Agreement.pdf		Megha Bhandari				
☐	GST Certificate.pdf		Megha Bhandari				

Download the mutually relevant compliance documents of the company

Comment here against documents

7.SERIAL TRACKING

Under "Track Serials" section one can track and check product warranty, Invoice number etc.

Enter "Serial Number" and
click on search Button

Track Product Serials

Serial Number
AS2108042B0485

Show 10 entries

Product Name	Order No	Inv#	Customer/Vendor	Invoice Date	Serial#	Customer Warranty Due	Status
AS.72.335.05.1500 DCR-Solar Panel, Specification: Domestic Cell: Yes, Watt: 335, Type: Polycrystalline, Busbar: 5BB, Series: Encore, Voltage: 1500, Make: Mundra Solar PV Limited		PVS/21-22/	Line	29/09/2021	AS2108042B0485	24 Years 10 Months 4 Days	Dispatch Stock

Showing 1 to 1 of 1 entries

Previous 1 Next

If the product is purchased from PVS
then product details, Invoice Number
and Warranty details will appear

8. COMPLAINTS

Under “Complaints” section one can raise and track the status of complaints.

Click here to register “New Complaint”

The screenshot displays the 'Complaints' section of the PVS application. On the left is a sidebar with navigation links: Dashboard, Projects, Store, Documents, Track Serials #, Complaints (highlighted), and Chats. The main content area shows a table of complaints. A yellow callout box at the top right points to a '+ NEW COMPLAINT' button. Five yellow callout boxes at the bottom point to specific columns in the table: 'Complaint Ticket Number' points to the 'Complaint #', 'Find Invoice Number against complaint' points to the 'Invoice/Project', 'Check here product line of complaint' points to the 'Productline', 'Assigned complaint person' points to the 'Assign To', and 'Status of Complaint' points to the 'Status Name'.

Complaint #	Invoice/Project	Name - ContactNo	Productline	Assign To	Complaint Category	RegisterBy/ DateTime	Days Status	Status Name	Priority	Action
TK/21-22/	PVS/21-22/	Electrical	Distribution	Khushbu	Inverter Problem	Khushbu on 16/11/2021	0 Days (Closed)	Resolved	Medium	
TK/21-22/	PVS/21-22/	Electrical	Distribution	Khushbu	Inverter Problem	Khushbu on 15/11/2021	0 Days (Closed)	Resolved	Medium	
TK/21-22/	PVS/21-22/	Electrical	Distribution	Megha	Solar Panel Problem	Megha on 10/11/2021	0 Days (Closed)	Resolved	Medium	
TK/21-22/	PVS/21-22/	Electrical	Distribution	Khushbu	Inverter Problem	Recare on 28/10/2021	6 Days (Closed)	Resolved	Medium	

Showing 1 to 4 of 4 entries

Previous 1 Next

Complaint Ticket Number

Find Invoice Number against complaint

Check here product line of complaint

Assigned complaint person

Status of Complaint

8.1. HOW TO RAISE COMPLAINTS?

The screenshot shows the 'Complaints' form in the PVS system. The form is titled 'Complaints' and has a 'BACK' button in the top right corner. The form is divided into several sections: 'Complaint Type', 'Complaint Details', 'Description', and 'Upload Files'. The 'Complaint Type' section has two radio buttons: 'Project' (selected) and 'Store'. The 'Complaint Details' section includes a 'Complaint #' field with the value 'TK/21-22/134', a 'Status' dropdown menu with 'New' selected, and a 'Description' text area with the text 'Inverter is not working'. The 'Upload Files' section has an 'UPLOAD FILE' button and two file upload icons. The 'Complaint Category' section has a dropdown menu with 'INVERTER PROBLEM' selected. The 'Complaint Sub Category' section has a dropdown menu with 'Select Complaint Sub Category' selected. The 'Requested By' section has a text field with the name 'Jack'. The 'Invoice Number' section has a dropdown menu with 'PVS/21-22/F/5' selected. The 'SAVE' button is located at the bottom right of the form. Seven numbered steps are overlaid on the form: 1. Select complaint type (points to the 'Project' radio button), 2. Select Invoice Number (points to the 'Invoice Number' dropdown), 3. Select complaint category, Subcategory and Mention your name in 'Requested By' section (points to the 'Complaint Category', 'Complaint Sub Category', and 'Requested By' fields), 4. Describe complaint (points to the 'Description' text area), 5. Save complaint (points to the 'SAVE' button), 6. Ticket Number will appear (points to the 'Complaint #' field), and 7. Upload file related to complaint and click on 'save' tab (points to the 'UPLOAD FILE' button).

6. Ticket Number will appear

1. Select complaint type

2. Select Invoice Number

4. Describe complaint

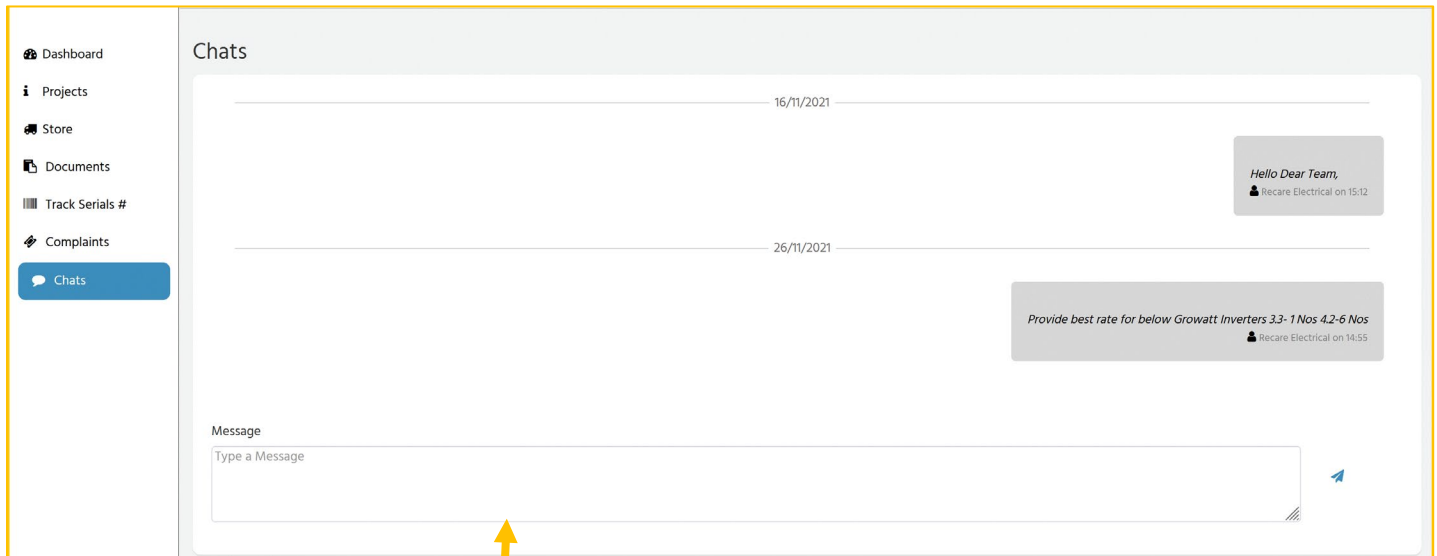
7. Upload file related to complaint and click on "save" tab

3. Select complaint category, Subcategory and Mention your name in "Requested By" section

5. Save complaint

9. GENERAL CHATS

Under General chat Sanction there is a facility of all-in-one chat window where one can message us their inquiries/queries and can also talk about other relevant issues.



Type your Message
here

THANKS



Western India's Biggest Solar Distribution & EPC Company*



Photovoltaic Solar's
All in one solution portal



Photovoltaic Solar's
360° Solar Design Solution



Scan QR Code to
Download E-Brochure